

ACCESS SERVICE

CHECK SHEET

The Title Page and pages listed below of this tariff are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
Title	1 st	32.1	1 st	54.5	1 st
1*	72nd	33	1 st	55	16 th
1.1	3 rd	33.1	1 st	55.1*	27th
2	6 TH	33.2	1 st	55.2*	3rd
3	Original	33.3	1 st	55.3*	1st
4	Original	33.4	1 st	56*	5th
5	Original	33.5	Original	57*	4th
6*	4th	33.6	1 st	58*	2nd
7	Original	33.7	1 st	59*	1st
8	Original	33.8	1 st	60*	1st
9	Original	34	3 rd	61*	2nd
10	Original	34.1	Original	62*	2nd
11	Original	35	1 st	63*	2nd
12	Original	36	2 nd	64*	2nd
13	Original	37	5 th	65*	2nd
14	2 nd	38	4 th	66*	1st
15	2 nd	39	5 th	67*	3rd
16	First	39.1	1 st	68*	3rd
17	First	39.2	2 nd	69*	2nd
18	Original	40	3 rd	70*	2nd
19	Original	41	1 st	71*	2nd
20	Original	42	2 nd	72*	2nd
21	4 th	43	1 st	73*	3rd
22*	3rd	44	1 st	74*	3rd
23*	5th	45	1 st	75*	3rd
23.1*	2nd	46	1 st	76*	3rd
23.2	1 st	47	1 st	77*	44 th
23.3*	3rd	48	2 nd	78	11 th
23.4	Original	49	1 st	79	First
24	Original	50	1 st		
25	Original	51	2 nd		
26	Original	52	2 nd		
27	Original	53	2 nd		
28	Second	53.1	1 st		
29	Original	54 *	20th		
30	Original	54.1*	6th		
31	Original	54.2*	5th		
32	Original	54.3*	5th		
		54.4*	5th		

*New or Revised Sheet

ISSUED: July 18, 2022
Transmittal Letter No. 82

EFFECTIVE: August 2, 2022

Issued by: Beth Carnes, Director, Regulatory Affairs
Cox Communications, Inc.
6205-B Peachtree Dunwoody Rd.
Atlanta, Georgia 30328

ACCESS SERVICE

TABLE OF CONTENTS

<u>Section</u>	<u>Description</u>	<u>Page</u>
1	Definitions.....	7
2	Terms and Conditions	14
3	Switched Access Service	35
4	Reserved for Future Use.....	57
5	Miscellaneous Charges	77
6	Reserved.....	84
7	Contract Services	85
8	Local Number Portability	86
9	Ordering Options.....	93

(T)

ACCESS SERVICE

SECTION 2 - TERMS AND CONDITIONS (CONT'D.)

2.10 Billing and Payment Arrangements (Cont'd.)

2.10.3 All bills for service provided to the Customer by the Company are due (payment date) by the next bill date (same date in the following month as the bill date) and are payable in immediately available funds. If such payment due date would cause payment to be due on a Saturday, Sunday or Legal Holiday, payment for such bills will be due from the Customer as follows.

- 1.** If such payment due date falls on a Sunday or on a Legal Holiday which is observed on a Monday, the payment due date shall be the first non-Holiday date following such Sunday or Legal Holiday. If such payment due date falls on a Saturday or on a Legal Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment due date shall be the last non-Holiday day preceding such Saturday or Legal Holiday.

(D)
|
|
|
|
|
|
(D)

ACCESS SERVICE

SECTION 2 - TERMS AND CONDITIONS (CONT'D.)**2.11 Claims and Disputes**

In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Customer must submit a documented written claim for the disputed amount. (C)

Disputes must be sent to the Cox email address on the invoice.

In order for a dispute to be considered "valid", Customers must submit disputes with sufficient documentation to support the claim. Claims **without** sufficient documentation to process will be rejected by Cox and the Customer will be contacted and notified of such. Payment in full will be expected at that time.

Sufficient documentation consists of the following information, where such information is relevant to the dispute:

Special Access and Switched Access Circuits

- The nature of the dispute (i.e., incorrect rate, incorrect circuit; type (incorrect mileage, etc.), including basis for dispute;
- Circuit ID(s)
- Billing Account Number(s) (BANs) assigned by Cox;
- Amount of money in dispute by jurisdiction; and
- Invoice Number.

ACCESS SERVICE

SECTION 2 - TERMS AND CONDITIONS (CONT'D.)**2.11 Claims and Disputes, cont'd.****Usage**

- Nature of the dispute (i.e. incorrect rate, incorrect minutes-of-use, etc.), including basis for dispute;
- Type of usage (i.e., originating or terminating, direct or tandem routed);
- Cox end office where the **MOU** originated or terminated (if applicable);
- Number of minutes in dispute by jurisdiction, direction and routing method;
- Billing Account Number(s) (BANs) assigned by Cox
- Amounts of money in dispute by jurisdiction
- Invoice Number.

The **Company** and the Customer shall work cooperatively to resolve the dispute. If additional information from the Customer would assist in resolving the dispute, the Customer may be requested to provide additional information relevant to the dispute. This data may include, but is not limited to summarized usage data by date.

If **the Company** determines that the dispute is not valid and the Customer disagrees with the decision, the parties agree to meet in an attempt to reach an understanding of each party's position and recommendation for resolution by either or both sides and establish a series of follow-up meetings, if necessary. If, after sufficient informal meetings have occurred with no resolution in sight and the parties still disagree on the billing, the Customer and Cox will escalate the dispute as set forth in 2.11.1, following. If the Customer refuses to engage the dispute at its higher level, the Customer will be required to remit payment for the disputed charges to Cox by the next billing cycle, or Cox will escalate the dispute as outlined in 2.11.2, following.

(T)

ACCESS SERVICE

SECTION 2 - TERMS AND CONDITIONS (CONT'D.)**2.11 Claims and Disputes, cont'd.****2.11.2 Resolution of Dispute**

1. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, Cox shall credit the Customer's bill for the amount of the disputed charges. No interest credits or penalties will apply.
2. If the dispute is resolved in favor of the Customer and the Customer has paid the disputed amount, the Customer will receive interest credit from the Company for the disputed amount. Cox will credit the Customer's bill within sixty (60) days of the resolution of the dispute. (T)
3. In the event that the Company agrees to refund a credit by check, interest will be applied up to and including the date of issuance of the check.
4. If the dispute is resolved in favor of the Company and the Customer has paid the disputed amount on or before the payment due date, no interest credit or penalties will apply.
5. If the dispute is resolved in favor of the Company and the Customer has withheld the disputed amount, the Customer shall pay Cox the disputed amount by the next billing due date after resolution of the dispute. (T)
6. Claims by the Customer for any damages of any kind will not be considered a valid dispute for purposes for this section 2.11.

ACCESS SERVICE

SECTION 3 - SWITCHED ACCESS SERVICE (cont'd)

3.10 Rates and Charges, cont'd.

3.10.1 Tandem Access Transport

1. Usage Charges

A. Fixed Per Minute of Use, per Month

State	Originating	Terminating
Oklahoma	\$0.000000	\$0.000100
California	\$0.000000	\$0.000173

(T)
(D)
|
(D)

State	8YY Originating	Non-8YY Originating/Terminating
Virginia	\$0.000000	\$0.000000

(D)
(D)
(T)

ACCESS SERVICE

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D.)

3.10 Rates and Charges, cont'd

3.10.1 Tandem Access Transport, cont'd

1. Usage Charges, cont'd

B. Per Mile, per Minute of Use, per Month

State	Originating	Terminating
Oklahoma	\$0.000000	\$0.000003
California	\$0.000000	\$0.000015

(T)
(D)
|
(D)

State	8YY Originating	Non-8YY Originating/ Terminating
Virginia	\$0.000000	\$0.000002

(D)
(D)
(T)

ACCESS SERVICE

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D.)

3.10 Rates and Charges, cont'd

3.10.2 Switched Transport

1. Direct Trunked Transport

A. DS1, per DS1, per termination

State	Monthly Rates	
	Fixed	Per MI
Oklahoma		
0 to 8 MI	4.80	0.00
> 0 to 8 MI	28.84	5.50
Virginia	70.00	20.45

(D)
|
|
|
|
(D)
(T)

(D)
|
|
|
|
(D)
(T)

B. DS1, per Transport Channel

California (> 0 MI)		
0 MI	0	0
> 0 MI	29.21	3.75

ACCESS SERVICE

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D.)

3.10 Rates and Charges, cont'd

3.10.2 Switched Transport, cont'd

1. Direct Trunked Transport, cont'd

C. DS3, per DS3, facility termination

State	Monthly Rates	
	Fixed (\$)	Per MI (\$)
California		
0 MI	0	0
> 0 MI	215.00	11.75

(D)

 (D)

 (D)

 (D)

ACCESS SERVICE

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D.)

3.10 Rates and Charges, cont'd.

3.10.2 Switched Transport, cont'd.

D. DS1, Non-recurring Charges, per **DS1**

State	Non-recurring Charges		
		1 st on ASR	Ea Add'l Same ASR
Oklahoma		408.00	314.00
California		450.00	132.44
Virginia	1.00		

(D)
 (T)
 (D)
 |
 |
 |
 (D)

ACCESS SERVICE

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D.)

3.10 Rates and Charges, cont'd.

3.10.3 Local Switching

1. Usage Charges, Monthly Recurring Charges

State	End Office		Tandem Routed	
	Non-8YY Originating	Terminating	Non-8YY Originating	Terminating
Oklahoma	\$0.0017315 (R)	\$0.000000	\$0.0017315 (R)	\$0.000000
California	\$0.0036580 (R)	\$0.000000	\$0.0036580 (R)	\$0.000000
Virginia	\$0.004094	\$0.000000	\$0.004094	\$0.000000

(T)
(D)
(T)
(D)
-
-
-
(D)

State	End Office		Tandem Routed	
	8YY Originating	Terminating	8YY Originating	Terminating
Oklahoma	\$0.0017315 (R)	\$0.000000	\$0.0017315 (R)	\$0.000000
California	\$0.0036580 (R)	\$0.000000	\$0.0036580 (R)	\$0.000000
Virginia	\$0.0020470 (R)	\$0.000000	\$0.0020470 (R)	\$0.000000

(N)
-
-
(N)

ACCESS SERVICE

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D.)

3.10 Rates and Charges, cont'd.

3.10.4 Optional Services

1. Multiplexing

<u>State</u>	<u>DS3 to DS1. per Multiplexer</u>			
	<u>Monthly Rates</u>	<u>Nonrecurring Charges Initial</u>	<u>Subsequent</u>	
California	281.00	N/A	N/A	(D)
				(D)
				(D)
Oklahoma	815.00	202.00	202.00	(D)
Virginia	775.00	1.00	1.00	(D)

ACCESS SERVICE

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D.)

3.10 Rates and Charges, cont'd.

3.10.5 8XX Data Base Access Service

Per Query Rate

State	Effective July 1, 2021	Effective July 1, 2022	Effective July 1, 2023
Oklahoma	\$0.0025310	\$0.0013655	\$0.0002000
California	\$0.0042480	\$0.0022240	\$0.0002000
Virginia	\$0.0042480	\$0.0022240	\$0.0002000

(D)

(D)
|
|
(D)

ACCESS SERVICE

SECTION 3 - SWITCHED ACCESS SERVICE (Cont'd)

3.10 Rates and Charges, cont'd.

3.10.6 900 Service Access Service

State	Activated or Deactivated, Per EO Switch and TDM wherein translations are required	Monthly Recurring Charges	Nonrecurring Charges
OK	1 st 900 NXX code, per ASR		78.65
	Ea.Add'l, same ASR		15.78
	Per call	0.0001	
CA		NA	
VA	1 st 900 NXX code, per ASR, per LATA		470.00
	Ea.Add'l, same ASR		123.20
	Per Call	0.023	

(D)
 |
 (D)
 (T)
 (D)

 (D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)

(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

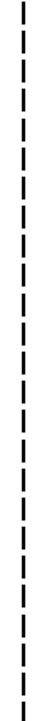
(D)

(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)



(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)

(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)

(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)
|
|
|
(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)

(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)
|
|
|
|
(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)
|
|
|
|
(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)

(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)

(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)
|
(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)
|
|
(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)
|
(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)
|
(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)
|
(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)
|
|
|
(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)

ACCESS SERVICE

SECTION 4 – RESERVED FOR FUTURE USE

(D)

ACCESS SERVICE

SECTION 5 - MISCELLANEOUS CHARGES

5.1 End User Common Line

The Company recovers some of the costs of the telephone line or trunk connected to the customer’s premises through a monthly charge called the End User Common Line Charge. The End User Common Line charge is a monthly, flat-rated charge assessed to end users for each local exchange service line or trunk. The End User Common Line charge will be based on a monthly snapshot of end user accounts. Fractional debits or credits will be assessed for partial months due to service installs and disconnects. For residential customers the Access Recovery Fee is included in the End User Common Line charge.

When a customer is provided more than one local business exchange service in a state by the same Company, the EUCL Multi-line Business Subscriber rates are assessed for each line.

Monthly Charges:

	RESIDENTIAL		BUSINESS			
	Per Line*	Effective Date	Single Line per line or trunk	Centrex per line or trunk	Multi-line per line or trunk	ISDN PRI per facility
California						
-San Diego	\$5.00	3/11/2018	\$7.50	\$8.25	\$9.25	\$46.25
-Orange Co	\$5.00	3/11/2018	\$8.26	\$8.25	\$9.25	\$46.25
-Palos Verdes	\$6.00	3/11/2018	\$8.25	\$8.25	\$9.25	\$46.25
-Santa Barbara	\$6.00	4/11/2018	\$7.50	\$8.60	\$9.60	\$48.00
Oklahoma	\$6.00	1/7/2018	\$7.50	\$8.25	\$9.25	\$46.25
-Oklahoma City	\$6.00	1/7/2018	\$7.50	\$8.25	\$9.25	\$46.25
-Tulsa	\$6.00	3/11/2018	\$7.50	\$8.25	\$9.25	\$46.25
Virginia						
-Hampton Roads	\$6.00	3/11/2018	\$9.25	\$8.25	\$9.25	\$46.25
-Northern VA	\$6.00	2/11/2018	\$9.25	\$8.25	\$9.25	\$46.25
-Roanoke	\$6.00	3/11/2018	\$9.25	\$8.25	\$9.25	\$46.25

* Includes Access Recovery Charge (ARC)

(D)
(D)

(D)

(D)

(D)